COMMUNICATIONS ALLIANCE
WORKS PROGRAM 2024
Updated 16 September 2024

PROJECTS			
Project	**Phase**	**Publication Target Date**	**Resource**
WC69 Priority Assistance Code revision	On hold	TBA	CP
WC90 Emergency Maintenance Processes	On hold	TBA	CP
WC91 IPND	Submitted for registration	Aug 2024	CP
WC93 G.fast	Drafting Code revision. Guideline published	Dec 2024	JD
WC98 Online Safety Requirements	Developing Class 1B / Class 2 Codes (ISP, RES)	Dec 2024	CP
WC105 Defence Cabling Standard Revision	Drafting	Dec 2024	MJ
WC106 Broadcast Cabling and Digital Equipment	Establishing	Dec 2024	MJ
WC107 PMTS and Satellite Services CE	Drafting	Jun 2024	MJ
WC108 USIMless Emergency Calls	On hold	TBA	JD
WC111 Mobile Number and Inbound Number Portability	Submitted for registration	Aug 2024	CP
WC112 Mobile Phone Base Station Deployment	Working Committee ballot	Dec 2024	CP
WC116 Building Access Operations and Installation	On hold	Dec 2024	CP
WC117 Future IT Architecture	Scoping	Dec 2024	CP
WC118 SIP Transport for Non-Mobile Originated Emergency Calls	Working Committee Ballot	Oct 2024	JD
WC119 Calling Number Display	Establishing	Mar 2025	CP
WC120 Push MoLI Update	Establishing	Apr 2025	JD
WC121 MNP Network Testing	Establishing	Oct 2025	JD
WC122 Cell Broadcast Interface	Establishing	Dec 2025	JD
WC123 Network Management for Emergency Calls	Establishing	Feb 2025	JD

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ADVISORY GROUPS			
Group	**Activities**	**Timeframes / comments**	**Resource**
Operations Council	Overview over CA activities, strategic direction	Monthly	JD
Customer Equipment and Cable Reference Panel – CECRP	Technology Watch Program Current Working Groups: • WG40 Future of Standards Project • WG53 Regulating customer eqpt and cable • WG54 Health & Safety provisions • WG57 S004 review • Cabling Convergence Working Group	Technology issues reviewed at each meeting.	MJ
Network Reference Panel – NRP	Interconnection Emergency Calling	Ongoing	JD
Operations Reference Panel – ORP	NBN Access Transfer – code revision submitted to ACMA ECS Determination Priority Assistance Fixed Line Administration Group Mobile Number Portability – code review underway Local Number Portability – code revision submitted to ACMA	Ongoing	CP
Communications Security Reference Panel – CSRP	Telecommunications Fraud / Scams Cyber-security/Encryption (TOLA)/TSSR/CI SoNS Online Safety (new Act, AVM, illegal gambling) Data Retention Copyright Consumer Data Right Artificial Intelligence	Ongoing	CP

ADVISORY GROUPS

Group	Activities	Timeframes / comments	Resource
Industry Consumer Advisory Group – ICAG	Responsible for consumer-protection related activities, responding to submissions, engaging with the TIO, ACCAN etc. Various ICAG subgroups bigger issues. Ongoing issues include: • Authorised Reps & Advocates (incl. IGN017)	ICAG - meets 6-weekly	PW
	• TCP Code (Drafting Committee (DC), Review Committee (RC))	DC meeting x2 weekly RC – TBA re reconvening	
	• ICAG WG – Domestic and Family Violence (DFV) -Guideline/ consider anticipated Standard/ engagement in wider discussions on DFV	Refreshed and regrouped Sept 2024	
	• Review of IGN017 Industry Guidance Note (IGN017) Authorised Representatives and Advocates	Affected by TCP Code interdependencies – drafting as and when. Complete by end of year.	
	• TIO and complaint issues • Complaints-in-contest reporting	Subgroup meets as required Quarterly – requirement of TCP code.	
	• Promotion of CA activities and instruments (consumer focused and overall)	Some activities will be considered as part of the TCP Code Review.	
	• Vulnerability (hardship, accessibility etc)		
	• Credit reporting		
CECRP Panel Advisory Group – CECRP/PAG	Develops Expressions of Intent on AS/CA Standards		MJ
MNP Administration Group – MAG	Ongoing monitoring of MNP volumes, management of new entrant testing.	As required	CP
Credit Law Reform Group	Consider bringing telecoms providers into the Repayment History Information regime (long term project).	As required.	PW

ADVISORY GROUPS

Group	Activities	Timeframes / comments	Resource
Satellite Services Working Group	Policy development and advocacy, promote the role/importance of satellite services, liaise with NBN Co, input into Codes, Guidelines and Standards, resolve technical or commercial issues of common interest, monitor international standards work. Input to ACMA on spectrum band plan activities and proposed review of taxation arrangements for satellite services in Australia. Participation on the ACMA ARSG4 Study Group.	Bi-monthly	MJ
Fixed Line Administration Group - FLAG	Oversee and ensure the efficient operation of LNP Identify and resolve any issues associated with LNP. Develop and implement measure to mitigate consumer detriment arising from network outages.	As required	CP
Service Provider Action Group	Provide a channel to consult with and gather the viewpoints and advice of smaller CSP/ISP members of Communications Alliance.	As required	
Communications Resilience Admin Industry Group	Assist the telecommunications sector understand the telecommunications environment and the specific systems, networks and assets within the sector that are essential to the continuity of the sectors' services, to identify the risk, vulnerabilities, and resilience challenges that affect the telecommunications sector, and to facilitate greater collaboration in the repair and recovery effort following a disaster/emergency.	As required.	CP

DOCUMENT REVIEWS DUE 2024						
Document reference	Document title	Published	Registered by ACMA	Review commence	RP	Comments
C519:2004	End to End Network Performance	2004 Reconfirmed 2009 Reconfirmed 2014		2017	NRP	ORP discussing with ACMA
C559:2012	Unconditioned Local Loop Service (ULLS) – Network Deployment	2001 2002 2003 2005 2006 February 2012 Reconfirmed 2018	16 May 2012	2023	NRP	NRP proposed removal from ACMA register of industry codes following the ACCC decision to let the ULLS declaration lapse on 30 June 2024.
C617:2017	Connect Outstanding	Mar 2017	16 March 2017 19 Jan 2024 – Variation No.1 2023	2nd QTR 2024	ORP	Full review to occur in 2024.
G505:1998	Development of Telecommunications Industry Consumer Codes	Jan 1998	No		ICAG	
G510:1998	Development of Telecommunications Industry Operations Codes	Mar 1998	No		ORP	
G511:1998	1800/13/1300 Number Portability – Network Plan	—	Apr 1998 Reconfirmed 2004 Reconfirmed	Feb 2024	NRP	Review is waiting for developments from the FITA project.

DOCUMENT REVIEWS DUE 2024						
Document reference	Document title	Published	Registered by ACMA	Review commence	RP	Comments
			2009 Reconfirmed 2014 Reconfirmed 2019			
G522:2016	Calling Number Display	Oct 2016	Reconfirmed 2019	Apr 2024	ORP	
G596:2013	Communication Support for Emergency Response	2002 Aug 2013 Reconfirmed Sep 2018	No	Sep 2013	NRP	
G608:2004	EIE Infrastructure Common Network Specification	2002 Apr 2004 Reconfirmed 2009, 2014, 2015	Not submitted to ACMA	2020	ORP	
G611:2002	Privacy Protection in ACIF Publications	Dec 2002	No	As required	CA internal / ICAG	Substantial changes to the Privacy Act, that are expected to affect CA's operations, are due this year. Revisions will need to be made in light of those changes.
G612:2012	Customer Requested Barring	Oct 2003 Dec 2012 Reconfirmed Jun 2018	No	Jun 2023	ORP	

DOCUMENT REVIEWS DUE 2024						
Document reference	Document title	Published	Registered by ACMA	Review commence	RP	Comments
G618:2004	Approval of Non-Deployment Class Systems under ACIF Industry Code C559	—	Apr 2004 Reconfirmed 2009 Reconfirmed 2019	May 2024	NRP	NRP proposed withdrawal of G618 following the ACCC decision to let the ULLS declaration lapse on 30 June 2024.
G636:2007	Guideline for Carriage Service Providers ensuring the accuracy of geographic numbering records	Dec 2007	No	Review due Dec 2009	ORP	To be considered by CA Numbering WG
G639:2012	Mobile Premium Services Mandatory Information	April 2012	No	2019	ORP	
G649:2014	Cabling existing telecommunications services in the customer's premises for the nbn™ Part 1: Cabler instructions Part 2: Installation cabling diagrams (Rewiring Guide)	Dec 2017	No	Dec 2022	CECRP	
G659:2018	NBN FTTB/N, FTTC and Parallel Migration Processes	May 2018	No	May 2020	ORP	